



VILLAGE OF SCHAUMBURG

AGENDA

Public Safety Committee
Thursday, June 9, 2016
7:00 PM - Conference Room B

CALL TO ORDER

APPROVAL OF MINUTES

1. May 12, 2016

NEW BUSINESS

1. Mobile Integrated Healthcare and Community Paramedicine - Informational
2. Recommendation to Mandate Fire Alarm Monitoring by Northwest Central Dispatch
3. North Central Narcotics Task Force Update - Informational

UNFINISHED BUSINESS

DEFERRALS

COMMENTS FROM THE AUDIENCE

ADJOURNMENT

NEXT VILLAGE BOARD MEETING

June 14, 2016

In compliance with the Americans with Disabilities Act and other applicable Federal and State laws, the meeting will be accessible to individuals with disabilities. Persons requiring auxiliary aids and/or services should contact the Village Manager's Office at 847.923.4705, preferably no later than five days before the meeting.



May 12, 2016
6/9/2016
Public Safety Committee

Presenter:

Lead Department: Police

Executive Summary:

Recommended Action:

ATTACHMENTS:

Description	Type
▣ 2016-05-12 Public Safety Minutes	Minutes

I have reviewed the minutes and they correctly represent the actions taken by the committee.



Dan Roach, Deputy Chief of Police

PUBLIC SAFETY COMMITTEE MEETING

May 12, 2016

7:00 PM

Members Present: Chairman Frank Kozak
 Trustee George Dunham
 Trustee Jack Sullivan

Others Present: Brian Townsend, Village Manager
 Dave Schumann, Chief of Fire
 Dan Roach, Deputy Chief of Police
 Dan Redmon, Redmon's Towing
 Bob Rohner, Redmon's Towing

APPROVAL OF MINUTES:

Chairman Kozak called the Public Safety Meeting to order at 7:01 pm. Trustee Dunham made a motion to approve the minutes from the meeting of April 14, 2016. Motion was seconded by Trustee Sullivan. Three ayes. Motion carried.

NEW BUSINESS:

1. Recommend Approval of Agreement with School District 211 for School Resource Officer and for Reciprocal Reporting

Deputy Chief Roach explained that this the SRO agreement is a standard agreement and School District 211 will continue to pay 75% of the salary for the School Resource Officer. Also included is a Reciprocal Reporting agreement that hasn't been updated since 2007. The agreement is pursuant with the Juvenile Court Act. Both sides have updated the agreement. Some of the updates are relating to needing to be able to catch up with state and federal laws with sharing information and formally allowing the department to use their cameras for investigations.

Trustee Dunham made a motion to recommend the Village Board approve a resolution authorizing the Village President to sign an intergovernmental agreement between the Village of Schaumburg and School District 211 regarding School Resource Officers and approve a resolution authorizing the Village President to sign an intergovernmental agreement between the Village of Schaumburg and School District 211 regarding reciprocal reporting and cooperation for 2016-2018. Seconded by Trustee Sullivan Three ayes. Motion Carried.

2. Fire Alarm Monitoring Update

Chief Schumann explained that this is a quarterly update on the status of businesses that have inoperable fire alarm systems, there have been eight new businesses discovered in the last quarter. We find out about them through inspections or other means. He said that they will continue to monitor the situation as best as they can. As we can see in the listing, these are hotels, restaurants, high rise buildings, etc. When confronted, the companies say that they don't know, or that they know and they're waiting on the alarm company to fix. Chief Schumann said that he believes that in order to ensure that this doesn't happen is to use a credible and reliable alarm monitoring company, not a remote business. Businesses that have used Northwest Central Dispatch as their alarm monitoring service have not had any problems. Often times, the remote companies hire minimum wage staff and aren't diligent on how they do their job. They have to sit in front of computer monitors monitoring thousands and thousands of alarms. These monitoring companies are supposed to make notification to the village when alarms are inoperable and they aren't. When there is a citation issued, it is issued to the property owner. By law, the businesses are required to do a silent test monthly and the Fire Department tests them annually. Schaumburg has over 1,200 fire alarm systems. Chief Schumann believes the only way to ensure that this doesn't happen is to mandate that the businesses go to NWCD for alarm monitoring. He is confident in the caliber of the employees they hire. There are five or six municipalities in our area that mandate that NWCD is the alarm monitoring services and are extremely happy with them. Additionally, he said that NWCD is competitively priced when comparing them to other fire alarm monitoring companies. There was discussion about what it would take to mandate that NWCD is the alarm monitoring services. Brian Townsend explained that the alarm companies are going to oppose the ordinance. Additionally, businesses that don't feel that the village should mandate who the alarm monitoring companies should be, would be opposed. The fines start at \$75 and goes up, as it is a progressive fine. When reputable businesses find out, they take it seriously and it is fixed, we haven't had a problem with repeat offenders.

Trustee Dunham made a motion to recommend the Village Board direct staff to draft a proposal to mandate fire alarm monitoring services are to be handled by Northwest Central Dispatch for the June 9, 2016 Public Safety Committee meeting. Seconded by Trustee Sullivan Three ayes. Motion Carried.

3. Recommend Approval of Contract for Towing Services to Bloomingdale Rescue and Recovery

Village Manager Brian Townsend explained in March we brought to the Public Safety Committee a recommendation, and there was a difference in opinion within the committee on which vendor to go with. In April, at the Committee of the Whole we requested to reject the proposals, modify the specifications and request new proposals. That process has been completed. The recommendation in the newest RFP is for a 1-year period, renewable annually for up to three additional years. Economically it's clear cut who came back with the best terms. Village Manager Brian Townsend said earlier this evening a resident brought in a letter raising some concerns with the staff recommendation, most of those concerns have been discussed and previously addressed. The letter mentions to our history we've had with Redmon's it has been a good relationship with good quality work from them. While this is relevant, it isn't compelling enough to change the staff recommendation. The final points the letter makes is the issues with the submittal that was made by Bloomingdale. There are two things – Bloomingdale's submittal has no evidence of ICC certification as required in RFP and the second issue is the insurance certificate does not meet/comply with the limits of the insurance coverage as required by the RFP. One of the limits requires a \$3M aggregate

Public Safety Committee Meeting

May 12, 2016

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and they have \$2M. We didn't catch this error in March, when the previous proposals came in. Village Manager Brian Townsend said those are concerns and things we need to address. He said the Public Safety Committee has a few options from this point forward. They can proceed with the staff recommendation to go with Bloomingdale, contingent on Bloomingdale addressing these two issues before it goes to the Village Board on May 24. While this practice is not unheard of, where we've given vendors the opportunity to fully comply with the specifications in the RFP, it is ultimately up to the Village Board. Village Manager Brian Townsend said we can defer this, take some time and see if Bloomingdale is compliant and has their ICC certification. The ICC certification was submitted in March, we would need to confirm that this is still accurate and have the recommendation come back to Public Safety next month. The third option is to say that we believe these issues are fundamental flaws with their RFP submittal, and it is representative of how they conduct their business and the type of service they provide, if we did award them the contract. The Public Safety Committee can say their proposal does not comply with the specifications and are therefore disqualified and award the contract to Redmon's. Deputy Chief Roach was asked his opinion. He said he realizes that there have been all of these issues from the beginning. The department has had a great relationship with Redmon's and we have been happy. However, we also understand the necessity to follow the process the way things have to be done. He said we defer to the Public Safety Committee on how to proceed. Trustee Sullivan said that the first time this recommendation was brought forth, he was willing to go to the low bidder. It is unusual, but not unheard of, for us to extend these things to allow vendors to come in with the proof necessary. We've been looking at this for three months now and it's time to make a selection. He understands the difference in the pricing between the towing companies. However, Redmon's has met the specifications of the RFP. Trustee Dunham hasn't had a positive feeling with the Bloomingdale proposal from the beginning, anybody who is in business and going to make a proposal should have the proposal completed correctly. We have a proven vendor and he sees no reason to not stay with them. Dan Redmond said that he disagrees with the recommendation. He said the special conditions state that the lot has to be a paved lot or a lot in good condition. Dan Redmond said Bloomingdale doesn't have a paved lot. Brian Townsend and Deputy Chief Roach said we've taken photos of their lot and it appears to be in good condition and meets the intention of the specifications. Mr. Redmond disagreed and said he was there today and had photos from today and there were tire marks in the gravel. Chairman Kozak said response time is extremely important as is the cost factor when looking at the vendors. Chairman Kozak said he would like this recommendation to go to the Village Board and have all of the trustees make a final decision. There have been opinions from all of the trustees at the Committee of the Whole as well as the decision has a big impact on the residents. In the best interest and fairness of everybody he would like this to be decided by the full board. Trustee Dunham asked if there are any factors that we have seen that Bloomingdale can do the job better than Redmon's. Deputy Chief Roach said when we were researching we found Bloomingdale has five to six sole towing contracts with municipalities and all of them were found to be very happy with Bloomingdale's service.

Trustee Dunham made a motion to recommend the Public Safety Committee take no action and refer the matter to the full Village Board on May 24, 2016 for a Final Vote and Awarding of the Contract. Seconded by Trustee Sullivan. Three ayes. Motion Carried.

OLD BUSINESS:

CONTINUING ITEMS:

Public Safety Committee Meeting

May 12, 2016

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1. Fire and Police Commission (No Report)
2. Disaster Preparedness Update (No Report)

DEFERRALS:

COMMENTS FROM THE AUDIENCE:

ADJOURNMENT:

NEXT VILLAGE BOARD MEETING: May 24, 2016

**ADJOURNMENT: Trustee Dunham made a motion to adjourn. Seconded by Trustee Sullivan
Three ayes. Motion carried.**

The meeting adjourned at 7:40 pm.

Jennifer Hellmer
Public Safety Committee Secretary



**Mobile Integrated Healthcare and Community Paramedicine - Informational
6/9/2016
Public Safety Committee**

Presenter: Fire Chief
Lead Department: Fire

Accounts(s):	Budget:	Expense Request:
N/A	\$	\$

Executive Summary:

Over the past several years, two new types of patient care have started to evolve within agencies that provide emergency medical services (EMS). These two programs, mobile integrated healthcare and community paramedicine (MIH-CP), have the potential to transform EMS from a strictly emergency care service to a mobile healthcare provider that provides a wider array of medical services.

Though still evolving, MIH-CP is currently operating around the nation and are providing a range of services, including:

- Sending paramedics into the homes of patients to help with chronic disease management or post-hospital discharge follow-up, to prevent hospital admissions or readmissions, and to improve patients' care.
- Evaluating patients to determine best healthcare destinations such as primary care, urgent care, mental health or substance abuse treatment centers instead of emergency departments to avoid costly, unnecessary hospital visits.
- Deploying telemedicine to connect patients in their homes with physicians and other caregivers elsewhere.

Currently there are over 100 agencies in 33 states that are providing this service within their jurisdictions. None of these agencies are located in the State of Illinois. Before these programs can be implemented in Illinois, state level statutory and regulatory change must be made. One needed change is a modification to the regulations affecting the scope of practice of a paramedic. Current Illinois Department of Public Health (IDPH) regulations do not allow a paramedic to perform the additional medical services that are a part of these programs.

In the northwest suburbs change is on the horizon. IDPH has granted permission to allow a pilot

program beginning this fall. The Northwest Community Hospital EMS System, of which Schaumburg is a member, is facilitating the test program. The pilot program will initially involve only the communities of Palatine, Palatine Rural and Rolling Meadows.

Northwest Community will fund the program by paying the fire departments for their services. One major component of the pilot program is to determine whether or not the program is cost effective. If the pilot program is determined to be sustainable, the next step would be to expand the scope to include additional hospitals and communities.

An update will be provided in the fall to provide information on the status of the pilot program. This program could have a beneficial impact if implemented in Schaumburg.

<i>Recommended Action:</i>

Informational



**Recommendation to Mandate Fire Alarm Monitoring by Northwest Central Dispatch
6/9/2016
Public Safety Committee**

Presenter: Fire Chief
Lead Department: Fire

Accounts(s):	Budget:	Expense Request:
N/A	\$	\$

Executive Summary:

The current policy regarding the requirements for fire alarm monitoring has been problematic. Over the past 18 months, 28 issues have been discovered relating to building fire alarm systems, problems that can render systems ineffective, and sometimes inoperable.

The problem specifically concerns a failure by fire alarm companies to report these issues to the fire department. Only if we are aware of these situations can we follow-up to mandate that proper repairs be made.

The recommendation of staff is to mandate all alarm systems be monitored by Schaumburg 911 at Northwest Central Dispatch. The experience of other communities indicates that this policy change will effectively eliminate most, if not all, of these service issues.

Recommended Action:

The Village Manager recommends that the Public Safety Committee recommend to the Village Board that staff be directed to draft an ordinance to require fire alarm monitoring by Northwest Central Dispatch.

ATTACHMENTS:

Description	Type
▣ Memorandum	Exhibit

MEMORANDUM
DS #16-07

DATE: June 2, 2016
TO: Village Manager
FOR: Public Safety Committee
FROM: Fire Chief
SUBJECT: MONITORING OF FIRE ALARMS

INTRODUCTION:

There are currently over 1,100 fire alarm systems in Schaumburg. The fire code requires all of these systems be monitored for system activation. When a system is activated, the signal is transmitted to an alarm monitoring service. The service then contacts Schaumburg 911 by telephone to initiate dispatch of the fire department. Building owners are currently allowed to select the monitoring agency of their choice.

I am recommending changing the current policy; I propose that all systems be required to be connected directly to Schaumburg 911 at Northwest Central Dispatch (NWCD).

DISCUSSION:

Prior to 2007, the code required all alarms to be directly connected to Schaumburg 911. All building owners paid a monthly subscription fee to the Village of Schaumburg for this service. All alarms were monitored in the alarm office at the Schaumburg Police Department.

In 2007, the 911 Center was transitioned to NWCD. The policy was changed at that time to allow building owners to subscribe to any UL-listed monitoring service, as Schaumburg would no longer provide monitoring service.

I am recommending a return to the pre-2007 policy of having direct connection to Schaumburg 911. This change will reduce fire department response times by eliminating an entire step in the process. Currently alarm signals are routed from the building, to the alarm company, then to Schaumburg 911. The proposed policy will eliminate a step by routing alarm signals directly to 911.

The extra step necessary in the current process has proven to be problematic by creating delays in notification of the fire department. These issues are caused by delays in the handling of the alarm by the monitoring service. Problems are also occurring with systems being out of service. By code, these circumstances require notification, by the building owner or the alarm service, to the fire department. We are continuing to discover situations where this has occurred. Without notification to the fire department, fire inspectors cannot follow-up to ensure the system is returned to service as quickly as possible.

The issue with fire alarm problems has been closely monitored for the past 18 months. During this time, we have found 28 businesses with various issues. These issues were discovered during inspections conducted by alarm contractors or our fire inspectors. It is likely that there are many more additional problematic systems of which we are unaware.

The most common problem is alarm systems transmitting trouble signals, a signal indicative of a system problem. Other issues include:

- Alarms in supervisory mode due to systems being shut off.
- Building systems not transmitting activation signals to the alarm monitoring agency.
- Failure to place systems back in service after the completion of maintenance.
- Systems no longer being monitored due to lack of payment by the subscriber.

Another major issue of concern is a delay in alarm notifications. During fire evacuation drills we track the time it takes for the signal to be received by the central station agency. In some instances, the delay exceeds the code requirements by several minutes.

In 2011, Northwest Central Dispatch signed a 10-year contract with Tyco (formerly ADT) to provide alarm monitoring service to member communities. Monthly fees are competitive at approximately \$91.00 a month. Hoffman Estates, Palatine, Streamwood and Buffalo Grove mandate NWCD monitoring of alarms within their respective communities.

The advantages of a policy change include:

- Response time is reduced by eliminating a step in the fire department notification process; the middle man is eliminated.
- When supervisory (system trouble) alarms are received, NWCD will notify the fire department if the building owner cannot be contacted to affect repairs. This requires fire prevention bureau involvement. Under the current system, notification / repairs can go unheeded. This can reduce the effectiveness of the alarm system.
- Alarm systems that remain out of service for over 24 hours can be identified for follow-up by fire inspectors. Under the current policy, systems can be out of service for weeks without the knowledge of the fire department.

The Village of Schaumburg would receive a portion of the subscriber's fees. This revenue is applied as an off-set to service fees paid to NWCD for 911 services. A conservative estimate is

approximately \$300,000 - \$400,000 in revenue will be realized for the Village of Schaumburg. Schaumburg will pay approximately \$1.5 million to NWCD for 911 services in 2016.

It is possible that some alarm monitoring companies may voice opposition to this proposed change in policy. Business owners in Schaumburg may be pleasantly surprised to find that they will be paying less through NWCD than their current provider. There will be a new service set-up fee to cover equipment costs of approximately \$150.00. However, the monthly subscription fee savings can potentially offset that cost in a short period of time.

SUMMARY

I strongly recommend that a change be made to the fire alarm monitoring policy for the Village of Schaumburg. After operating under the current policy for nearly nine years, the current method is unreliable, and presents a level of risk that needs to be eliminated. In my opinion, a better policy would be to require alarm monitoring by Schaumburg 911 as was the policy before 2007.

The public safety benefits associated with direct connection of alarms to Northwest Central Dispatch include improved service, faster emergency response times, and a higher level of reliability.

DS/lp



**North Central Narcotics Task Force Update - Informational
6/9/2016
Public Safety Committee**

Presenter: Chief James Lamkin
Lead Department: Police

Executive Summary:

The Schaumburg Police Department joined the North Central Narcotics Task Force in June 2014, with the Cook County office opening in Schaumburg in July and going fully operational at that time. One Schaumburg officer has been assigned to the office since then, along with the initial other partners from Illinois State Police, Arlington Heights and Hanover Park. In addition Streamwood and Palatine have joined the Cook County Office as well. The office has been busy and successfully continues to work on drug related problems in the northwest Cook County area. At the May Board of Directors meeting statistical information for case development was distributed to partner agencies. Included for information are the activity reports for the overall task force and the Cook County Office.

Recommended Action:

Informational only.

ATTACHMENTS:

Description	Type
▣ 2015 NCNTF Annual Report	Exhibit



INTRODUCTION

The North Central Narcotics Task Force (NCNTF) was established in 1988 to serve the citizens by enforcing the narcotics statutes of the State of Illinois. Currently, the jurisdiction the NCNTF primarily serves includes Northwest Cook, Kane and McHenry Counties.

The majority of drug offenses in Illinois are violations of either the Controlled Substances Act - which prohibits the possession, sale distribution or manufacture of all other illegal drugs, such as cocaine and opiates - or the Cannabis Control Act - which prohibits the possession, sale and cultivation of marijuana. Illinois has various other laws such as the Drug Paraphernalia Control Act which prohibits the possession, sale or delivery of drug paraphernalia. The NCNTF continues to pursue enforcement of these laws to make our communities safer. Furthermore, each year the NCNTF arrests dozens of secondary offenders during the course of narcotics investigations for offenses ranging from wanted on warrants to firearm violations by parolees.

While most North Central Narcotics Task Force cases involve drug enforcement activities, there is a clear relationship between drugs and violence. A number of NCNTF cases deal with gang activity and violence related to illicit narcotic distribution/sales, by gang members.

In the graphs, tables and narrative reports that follow, you will see that the NCNTF had a productive year during 2015. The emphasis and focus of the NCNTF will remain upon serving our member communities and their needs first and foremost. We will continue to train our officers in the latest techniques; and continue to develop, train and mentor future NCNTF officers in order to always meet our rotational mandates from all of our participating agencies. It is the goal of the NCNTF to provide leadership in narcotics enforcement in Cook, DeKalb, Kane and McHenry Counties.

NORTH CENTRAL NARCOTICS TASK FORCE ACTIVITY REPORT

January 1, 2015 - December 31, 2015

Investigations Opened:	221
Confidential Sources:	62
Arrests:	132
Class X & Class 1 Arrests:	51
Felony Arrests:	108
Weapons Seized:	57
Vehicles Seized:	18
Currency Seized:	\$160,694.00
Property Seized:	\$283,157.40

(13 vehicles, jewelry & silver; excluding two real property seizures)

Drugs Seized:

Butane Hash Oil (BHO):	272.00 grams
Cannabis:	69,097.28 grams
Cannabis Plants:	221 plants
Cannabis Oil:	4.0 grams
Cocaine & Crack:	2,277.49 grams
Codeine:	7.33 grams
Ecstasy:	407 units & 445.42 grams
Hallucinogen:	1.2 grams
Hashish:	110.0 grams
Heroin:	56.17 grams
Hydrocodone:	156.68 grams
LSD:	237 units
Meth:	13.71 grams
Morphine:	1.47 grams
Oxycontin:	0.49 gram
Psilocybin:	21.7 grams
Steroids:	394.8 grams
Synthetic Cannabis:	760.30 grams
Other Pharmaceuticals:	4,427.71 grams & 577 units
Other Dangerous Drugs:	6.55 grams & 142 units

NORTH CENTRAL NARCOTICS TASK FORCE

COOK COUNTY SQUAD ACTIVITY REPORT

January 1, 2015 – December 31, 2015

Investigations Opened:	102
Confidential Sources:	41
Arrests:	70
Class X & Class 1 Arrests:	30
Felony Arrests:	59
Weapons Seized:	31
Vehicle Seized:	11
Currency Seized:	\$95,247.00
Property Seized:	\$199,206.00
(Excluding one real property seizure)	
<u>Drugs Seized:</u>	
Cannabis:	18,252.27 grams
Cannabis Plants:	15 plants
Cocaine & Crack:	1,557.67 grams
Codeine:	7.03 grams
Ecstasy:	309 units & 284.53 grams
Hallucinogen:	1.2 grams
Hashish:	98.0 grams
Heroin:	45.64 grams
Hydrocodone:	40.6 grams
LSD:	150 units
Meth:	13.71 grams
Psilocybin:	15.0 grams
Steroids:	394.8 grams
Other Pharmaceuticals:	819.88 grams & 172 units
Other Dangerous Drugs:	5.2 grams & 114 units

NORTH CENTRAL NARCOTICS TASK FORCE

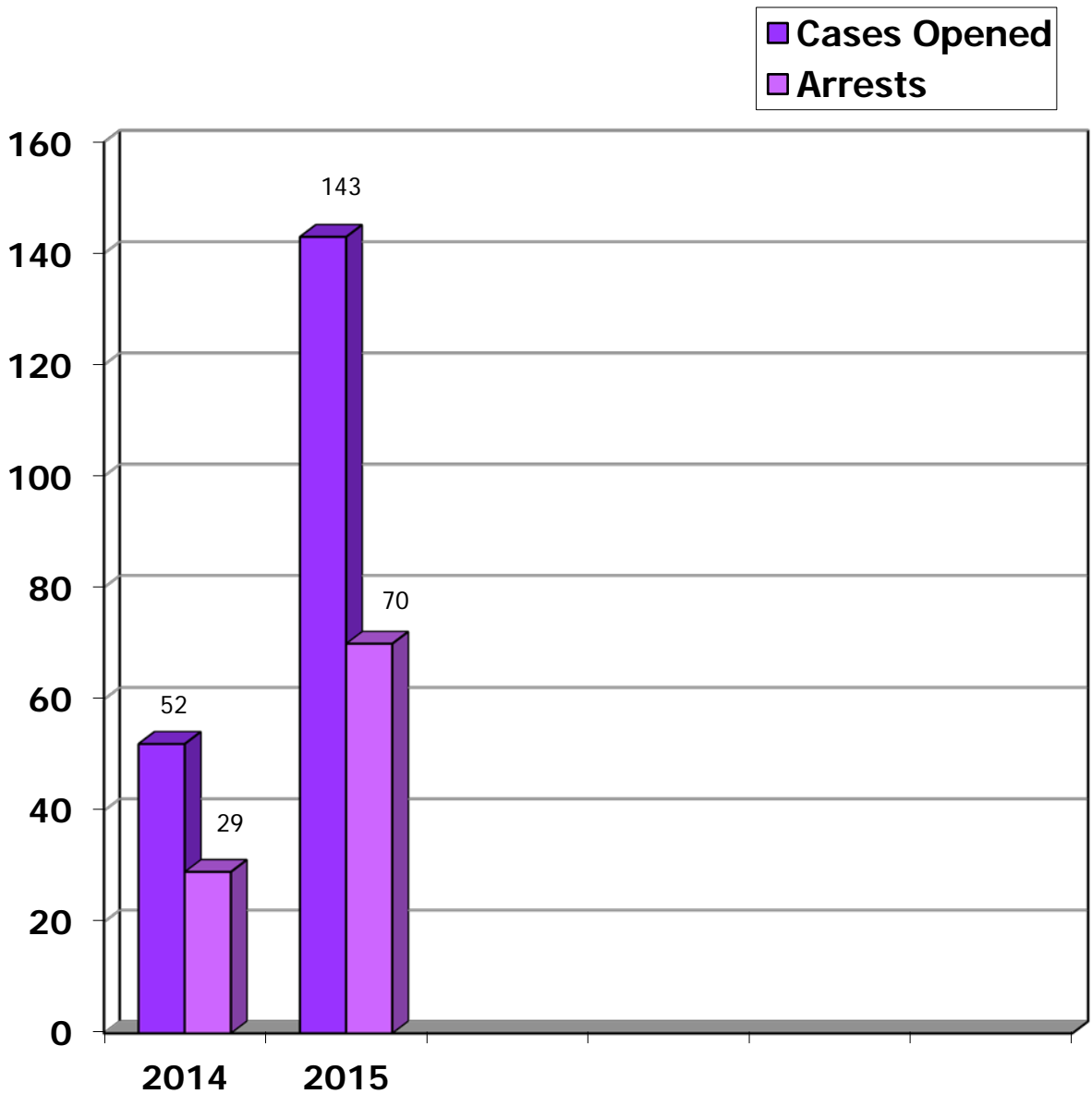
General Statistics - Yearly History
May 1, 2014 through December 31, 2015

Cook County

YEAR	CASES OPENED	ARRESTS	CANNABIS GRAMS	COCAINE GRAMS	OTHER DRUG GRAMS
2015	143	70	18,252	1,558	1,726
2014	52	29	12,159	106	671
TOTALS:	195	99	30,412	1,664	2,396

NCNTF – Cook County Squad

CASES OPENED & ARRESTS

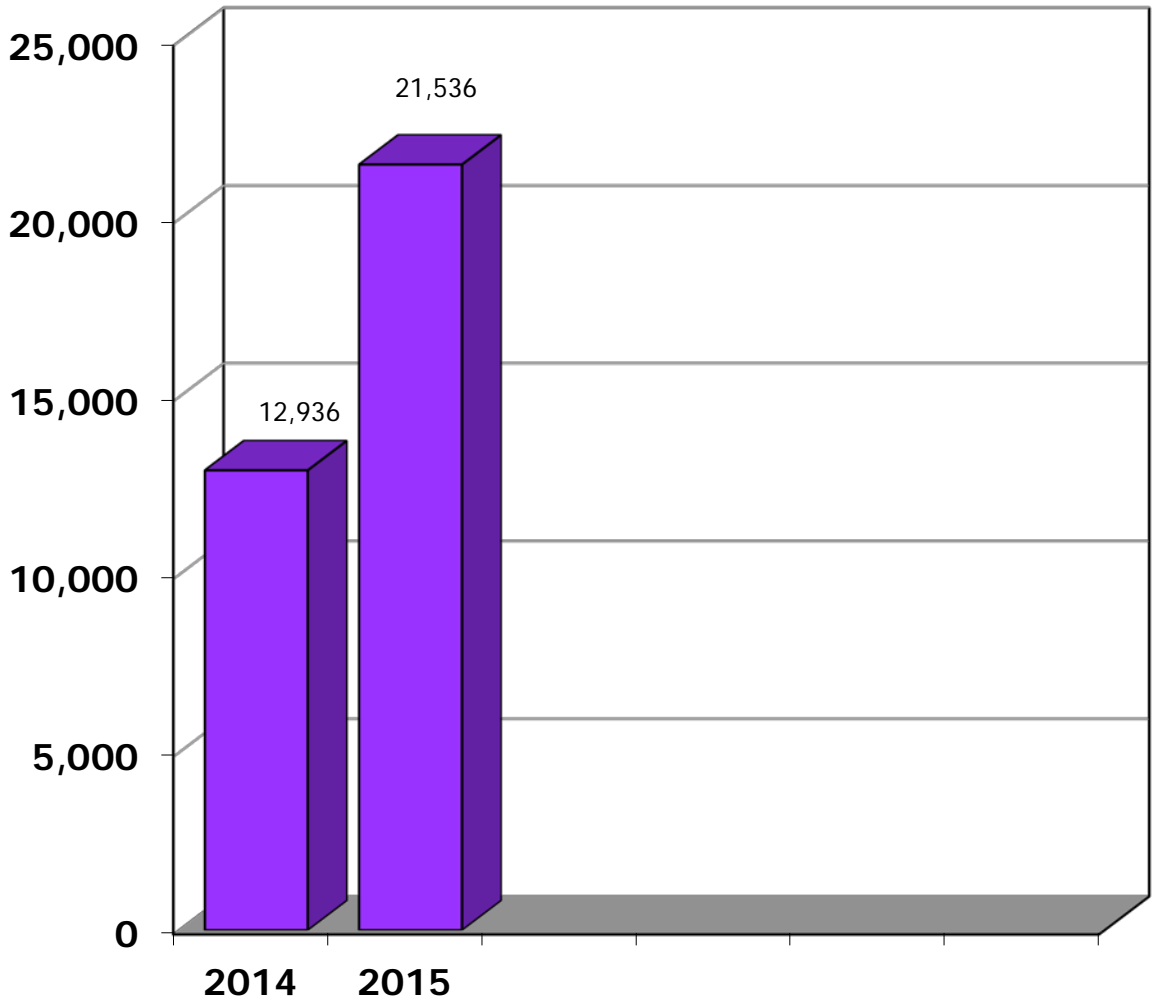


REPORTNG PERIOD 2014 - 2015

NCNTF – Cook County Squad

TOTAL DRUGS SEIZED* (grams)

Does not include Cannabis Plants and drug units / pills



REPORTING PERIOD 2014 - 2015